

CHIEF'S

MESSAGE

Riverside County Fire Department is an Integrated, Regional, Cooperative fire service that includes State, County, and City resources all dispatched out of one Emergency Command Center. This collaboration of resources creates a strong innovative fire department. Riverside County Fire Department continues to thrive and grow because of the unwavering support of the County, City, and State officials who support the mission and objectives of the department. Our department responded to 204,010 emergency calls in 2024. This represents an increase of 7,885 calls for service from the previous year.

Our firefighters who respond to emergencies and the staff that support them uphold and live our values of Leadership, Competence, Integrity, Safety and Customer Service. Our department interacts with the public each day and we continue to have their trust. These core values lead our department to provide the very best in fire services.

Finally, I am dedicating this annual report to the memory of CAL FIRE Fire Captain Becky Marodi. She left her mark on our Fire Department. Fire Captain Marodi lived our core values. She protected the public and was an inspiration to many.



FIRST DISTRICT

SUPERVISOR

KEVIN JEFFRIES

SECOND

SUPERVISOR

DISTRICT

KAREN SPIEGEL

THIRD DISTRICT

SUPERVISOR

CHUCK WASHINGTON

FOURTH

SUPERVISOR

DISTRICT

V. MANUEL PEREZ

FIFTH DISTRICT

SUPERVISOR

YXSTIAN GUTIERREZ

COUNTY EXECUTIVE OFFICER

JEFF VAN WAGENEN

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2024 STATISTICSBy Contract City

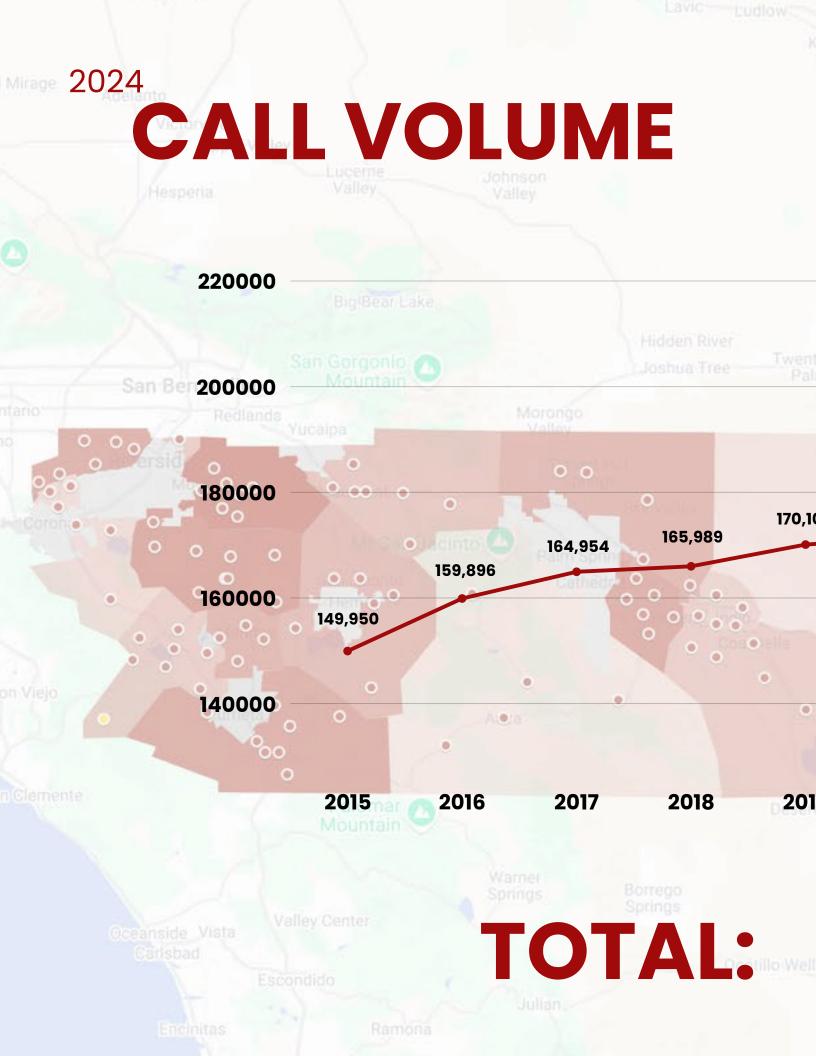
2024 STATISTICSUnincorporated County Area

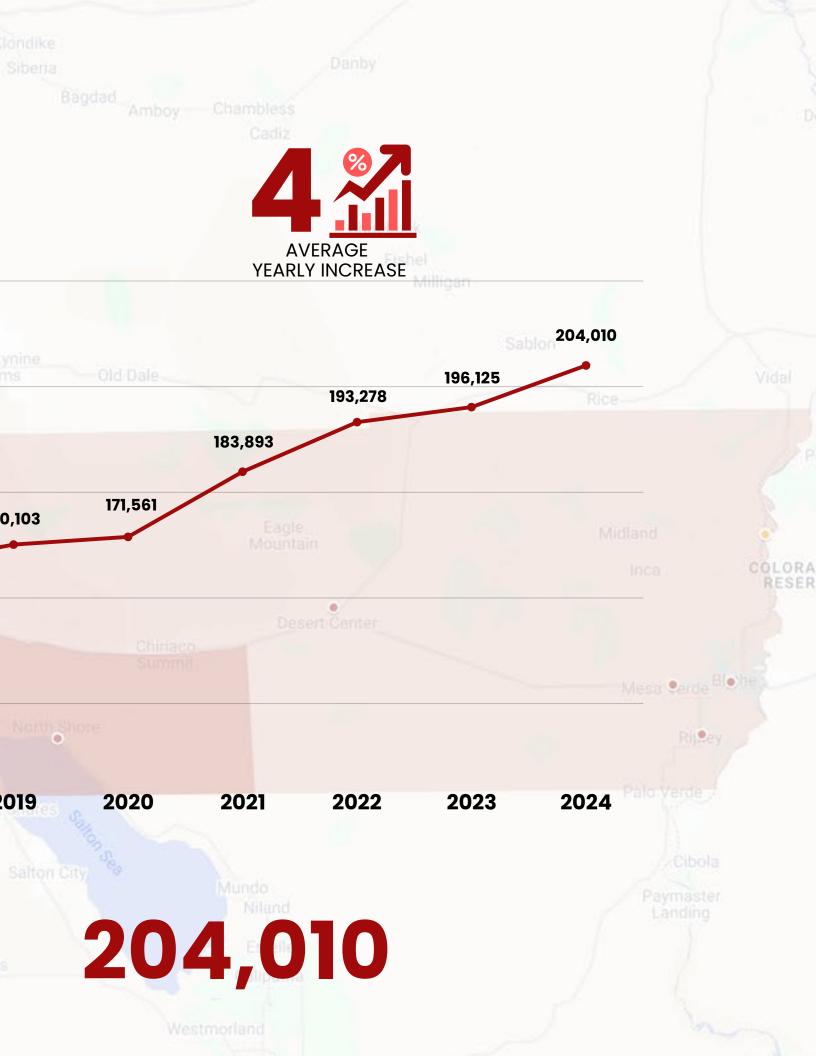
55 UNIT RESPONSE LEADERS











COUNTYWIDESTATISTICS

In 2024 CAL FIRE/Riverside County Fire Department responded to 204,010 incidents. From medical emergencies to vegetation fires, our personnel remained dedicated to delivering rapid, expert service.

KEY NUMBERS AT A GLANCE



FIRE RESPONSES 6.426



MEDICAL EMERGENCIES 154,224



TRAFFIC COLLISIONS 13,939



PUBLIC ASSIST 8,222



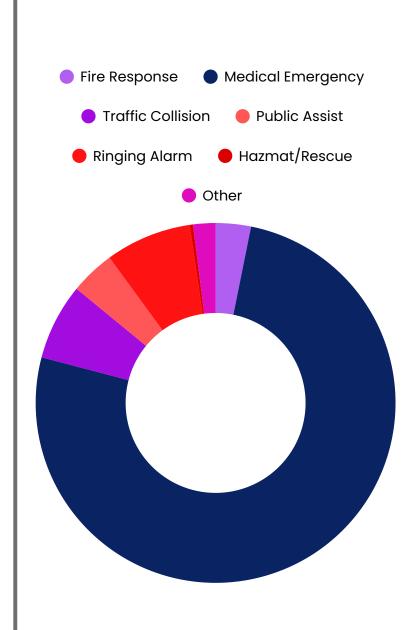
RINGING ALARM 15,778



RESCUE & HAZMAT 679



OTHER 4,742





BEHIND THE SCENES

STATE PURCHASING

Processed 4,228 purchase orders and supported \$50.7M in operating expenses.

PREVENTION & INVESTIGATIONS

cal FIRE Peace Officers
responded to 1,100 fire
incidents, made
124 arrests, and conducted
12 focused, extended
investigations.

SUPPORT SERVICES

Coordinated 2,704 supply deliveries and fulfilled 18,847 supply requests, while managing a move of the entire center to a new facility to better serve the needs of the department.

TRAINING

Conducted 128 State Fire
Training and local
operational courses, and
supported 126 employees in
completing Joint
Apprenticeship Committee
and SFT certifications.

RESERVE PROGRAM

Reserve firefighters and support teams contributed over 60,000 volunteer hours to incident response and peer support.

COST RECOVERY

Processed 5,195 billing transactions for incident response, totaling \$143,207,504.84.

BEHIND THESCENES

ACCOUNTING

Completed the fiscal year 2024/2025 budget for a total of \$520,347,099.

FIRE PLANNING

Reviewed over 325
development projects for impact to fire services, and managed 56 medium to large scale public works and capital improvement projects.

TECHNOLOGY

Deployed nearly 500 new Kenwood dual-band radios across all frontline apparatus, chief officers, and support teams.

GRANTS

Grant writers secured and administered \$2,657,370 in funding through several successful grant applications.

FIRE MARSHAL

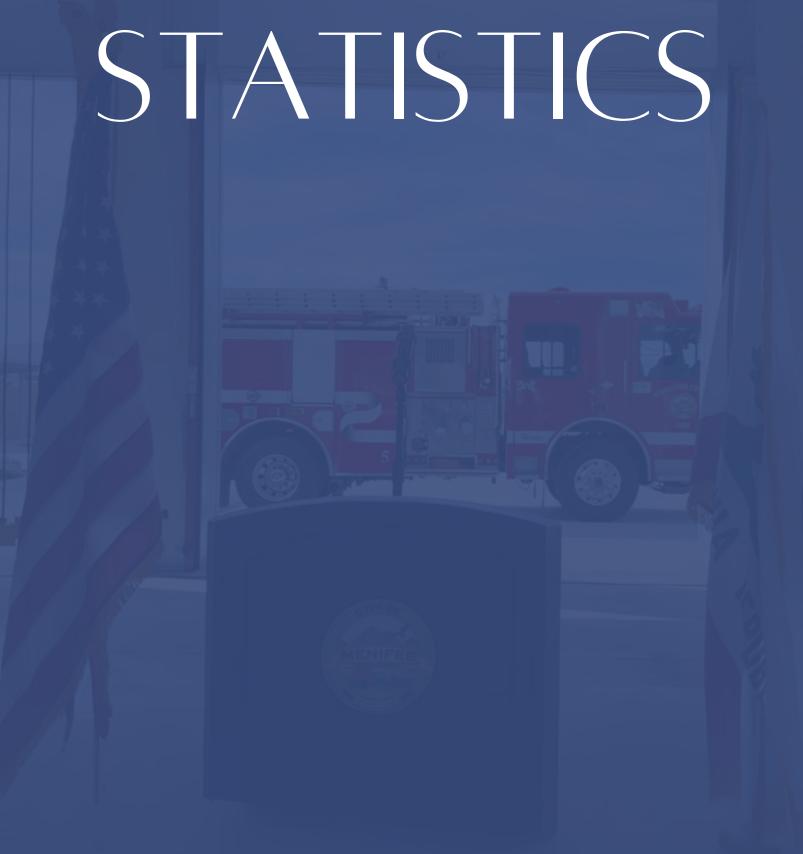
Processed 6,708 permits, reviewed 7,332 plans, and completed 37,654 inspections to safeguard our communities.

EMS BUREAU

Provided training to 1,787
department paramedics,
EMTs, and first aid providers,
while educating 1,135
community members through
public outreach.









In 2024, firefighters responded to 5,491 calls for service—an increase of 2% from the previous year. As the City of Banning continues to grow under its vision of Endless Opportunity, our firefighters remain dedicated to meeting the community's evolving needs with professionalism and pride.

KEY NUMBERS AT A GLANCE



FIRE RESPONSES
211



MEDICAL EMERGENCIES 4.338



TRAFFIC COLLISIONS 211



PUBLIC ASSIST 361



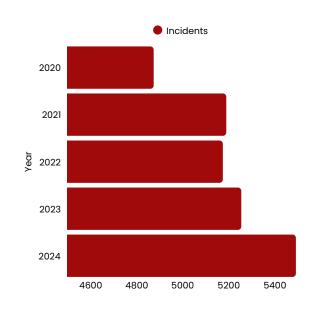
RINGING ALARM 320



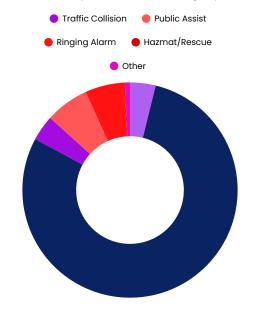
RESCUE & HAZMAT
7



OTHER



Fire Response



Medical Emergency





PHOTO: Local Informant 01

(2 Local Informant 01



In 2024, firefighters answered the call 5,403 times—an increase of 10.5% from the previous year. Reflecting the spirit of A City Elevated, the department continues to rise to the growing needs of the community with unwavering commitment and excellence.

KEY NUMBERS AT A GLANCE



FIRE RESPONSES



MEDICAL EMERGENCIES 4.102



TRAFFIC COLLISIONS 376



PUBLIC ASSIST 293

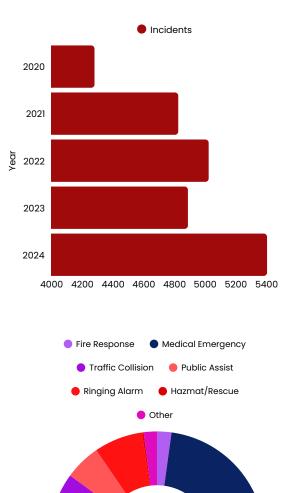


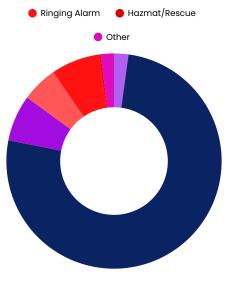
RINGING ALARM 395



RESCUE & HAZMAT









In 2024, Coachella firefighters responded to 3,465 incidents, playing a vital role in safeguarding one of the fastest-growing cities in the valley. Their efforts reflect a strong commitment to public safety and resilience. In the City of Eternal Sunshine, the fire service is a steady presence through every call for service.

KEY NUMBERS AT A GLANCE



FIRE RESPONSES



MEDICAL EMERGENCIES 2,570



TRAFFIC COLLISIONS 329



PUBLIC ASSIST 57



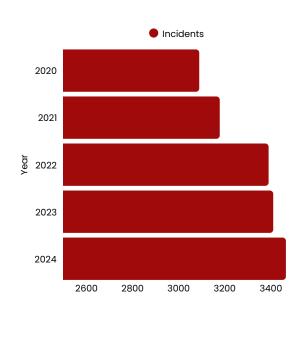
RINGING ALARM 254



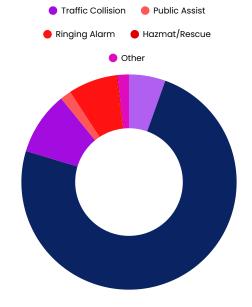
RESCUE & HAZMAT 6



OTHER 59



Fire Response



Medical Emergency







In 2024, Desert Hot Springs firefighters responded to 5,563 incidents, with Station 37 leading as the department's busiest. In Desert Hot Springs – Where Life Flows, crews remain swift, skilled, and ready to serve a city that never slows down.

KEY NUMBERS AT A GLANCE



FIRE RESPONSES 210



MEDICAL EMERGENCIES 4,431



TRAFFIC COLLISIONS 257



PUBLIC ASSIST 165

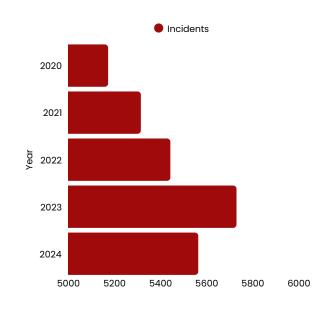


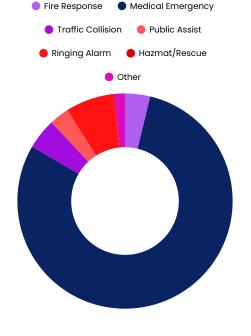
RINGING ALARM 405



RESCUE & HAZMAT









In 2024, Eastvale firefighters responded to 4,110 incidents, supporting a thriving and fast-paced community. Committed to Protecting the Prosperity and Well Being of the Community, the department continues to deliver timely, trusted service when it matters most.

KEY NUMBERS AT A GLANCE



FIRE RESPONSES 56



MEDICAL EMERGENCIES 3.127



TRAFFIC COLLISIONS 359



PUBLIC ASSIST 149

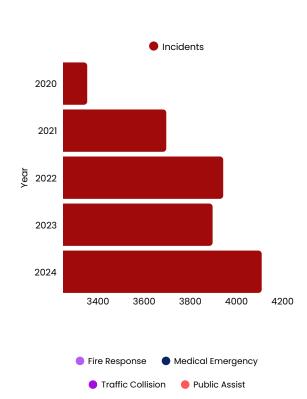


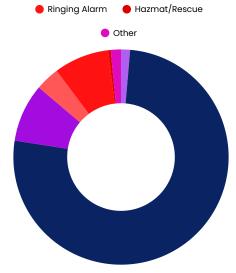
RINGING ALARM 341



RESCUE & HAZMAT













In 2024, Indian Wells firefighters responded to 1,343 calls for service, marking a 2.21% increase from the previous year. Aligned with the city's mission to provide superior public safety and exceptional service, the department remains committed to protecting both residents and visitors in this prestigious resort destination.

KEY NUMBERS AT A GLANCE



FIRE RESPONSES



MEDICAL EMERGENCIES 902



TRAFFIC COLLISIONS 92



PUBLIC ASSIST 102

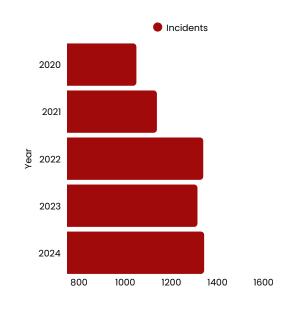


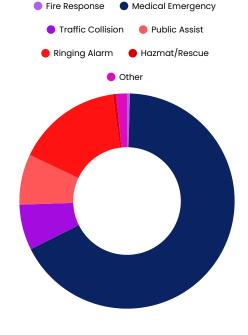
RINGING ALARM 213



RESCUE & HAZMAT 6









In 2024, Indio firefighters responded to 9,726 calls for service, reflecting the city's role as a major hub in the Coachella Valley. In Indio – Take Center Stage, the fire department stands at the forefront, delivering critical service to a vibrant and growing community.

KEY NUMBERS AT A GLANCE



FIRE RESPONSES 309



MEDICAL EMERGENCIES 7,402



TRAFFIC COLLISIONS 680



PUBLIC ASSIST 393

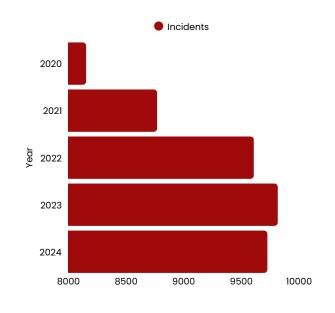


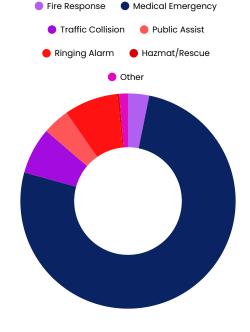
RINGING ALARM 788



RESCUE & HAZMAT 27







FIRE APPARATUS TECHNICIANS State and county technicians maintained 729 vehicles department-wide, completing 1,066 hours of advanced training and 14,633 repairs to keep our fleet ready for every call. PHOTO: Volunteer Reserve Photographer Bill Thost





In 2024, Jurupa Valley firefighters responded to 12,747 calls for service—a 3.69% increase from the previous year. Serving A Community of Communities, the department remains a unifying force, delivering trusted emergency response across the city's diverse neighborhoods.

KEY NUMBERS AT A GLANCE



FIRE RESPONSES 712



MEDICAL EMERGENCIES 11.587



TRAFFIC COLLISIONS 1,448



PUBLIC ASSIST 539

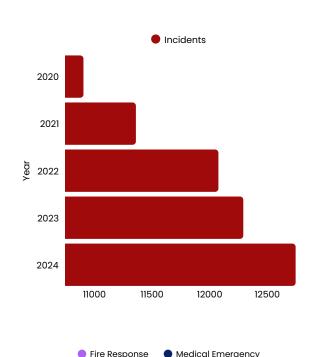


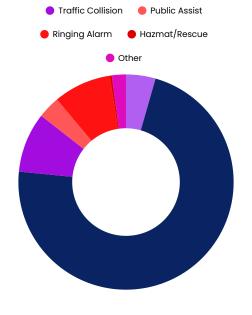
RINGING ALARM 1,392



RESCUE & HAZMAT 49









In 2024, La Quinta firefighters responded to 5,370 calls for service, ensuring safety across this vibrant desert community. In The Gem of the Desert, the department remains committed to protecting the people and places that make La Quinta shine.

KEY NUMBERS AT A GLANCE



FIRE RESPONSES 70



MEDICAL EMERGENCIES 4,044



TRAFFIC COLLISIONS 275



PUBLIC ASSIST 307

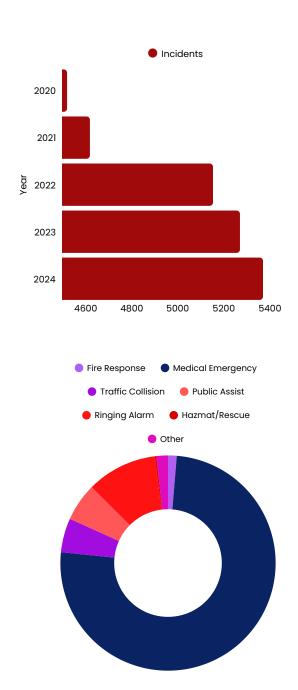


RINGING ALARM 569



RESCUE & HAZMAT 12











In 2024, Lake Elsinore firefighters responded to 6,959 calls for service, supporting one of the region's most active and adventurous communities. In Lake Elsinore – Dream Extreme, the department stands ready to meet every challenge.

KEY NUMBERS AT A GLANCE



FIRE RESPONSES



MEDICAL EMERGENCIES 5,172



TRAFFIC COLLISIONS 626



PUBLIC ASSIST 184

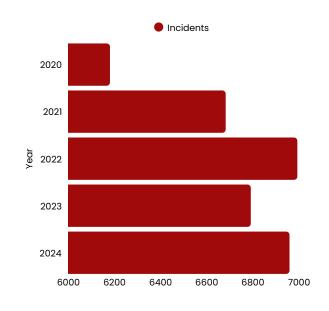


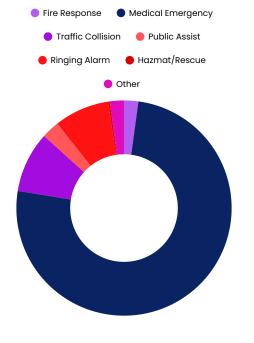
RINGING ALARM 568



RESCUE & HAZMAT









In 2024, Menifee firefighters responded to 13,919 calls for service, with Fire Station 7 leading the department as the busiest, handling 7,472 of those calls. In Menifee – New. Better. Best., the fire department continues to set the standard for rapid, reliable service in one of Riverside County's fastest-growing cities.

KEY NUMBERS AT A GLANCE



FIRE RESPONSES
188



MEDICAL EMERGENCIES 11,176



TRAFFIC COLLISIONS 655



PUBLIC ASSIST 944

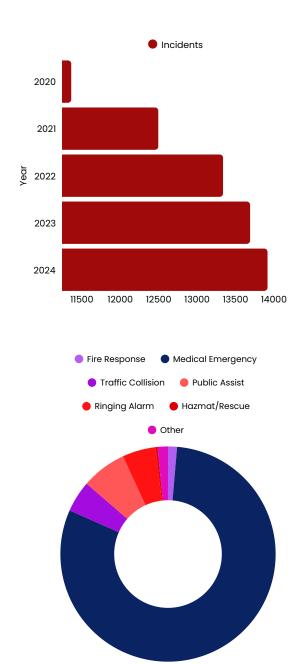


RINGING ALARM 698

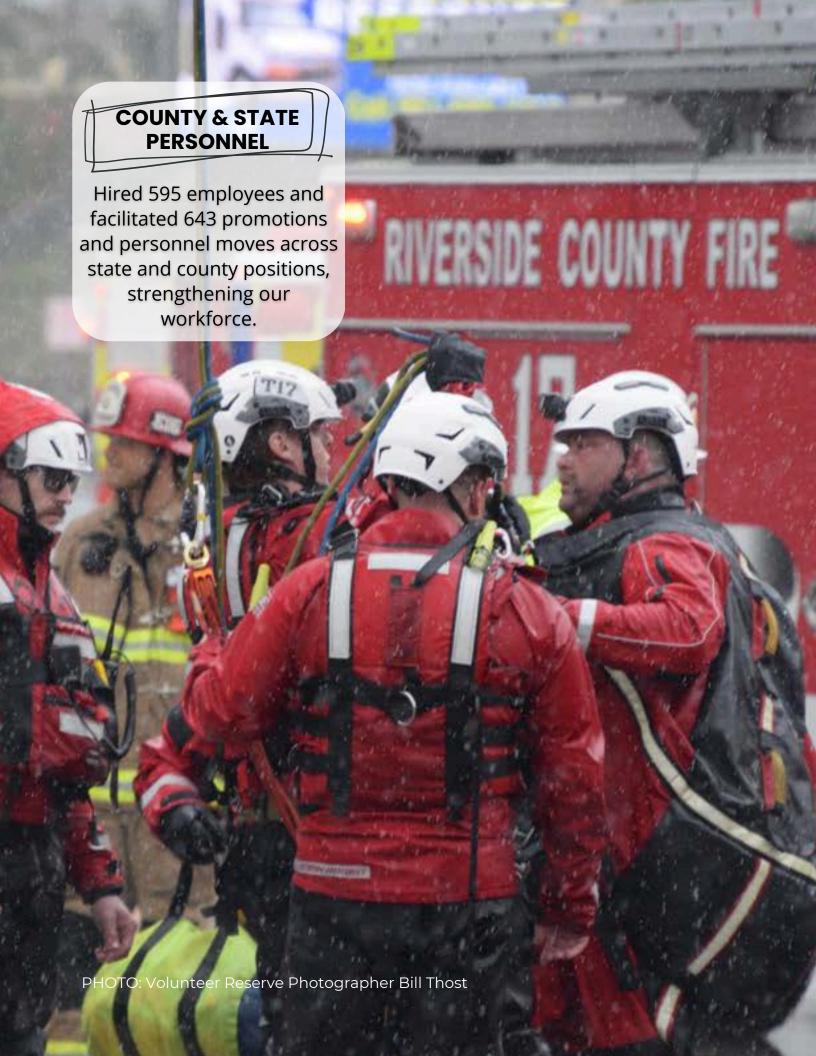


RESCUE & HAZMAT 40











In 2024, Moreno Valley firefighters responded to 22,589 calls for service—a 6.42% increase from the previous year—making it the busiest battalion in the county. Guided by the city's motto of People, Pride, Progress, the department continues to meet growing demands with professionalism and purpose.

KEY NUMBERS AT A GLANCE



FIRE RESPONSES



MEDICAL EMERGENCIES 17.774



TRAFFIC COLLISIONS 1,497



PUBLIC ASSIST 607

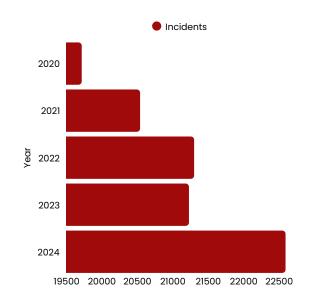


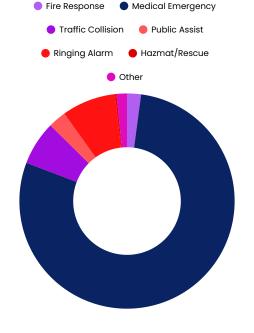
RINGING ALARM 1,833



RESCUE & HAZMAT 52









In 2024, Norco firefighters responded to 3,472 calls for service, marking a 9.32% increase from the previous year. In Norco – City Living in a Rural Atmosphere, the department continues to deliver high-quality emergency response while preserving the unique character of the community.

KEY NUMBERS AT A GLANCE



FIRE RESPONSES



MEDICAL EMERGENCIES 2,709



TRAFFIC COLLISIONS 239



PUBLIC ASSIST 137

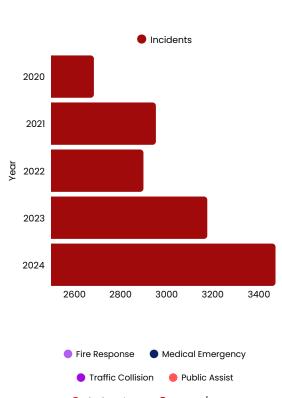


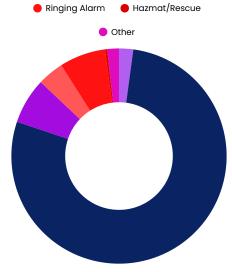
RINGING ALARM 241



RESCUE & HAZMAT













In 2024, Palm Desert firefighters responded to 11,638 calls for service, reflecting the city's continued growth and strong demand for emergency response. Home to the county's busiest medic unit—Medic 71, with 3,996 calls—firefighters uphold the city's mission by delivering exemplary and sustainable public safety services to the community.

KEY NUMBERS AT A GLANCE



FIRE RESPONSES



MEDICAL EMERGENCIES 9,209



TRAFFIC COLLISIONS
448



PUBLIC ASSIST 646

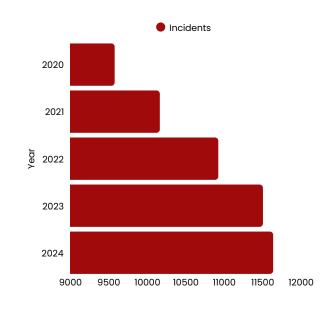


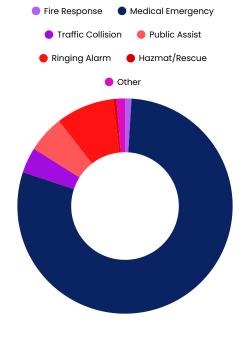
RINGING ALARM 1,022



RESCUE & HAZMAT 52









In 2024, Perris firefighters responded to 9,392 calls for service, a 9.73% increase from the previous year. Among them, Quint 90 led the way as the county's busiest truck, answering 3,736 calls. The city's growing call volume reflects its vital role in protecting a rapidly expanding community.

KEY NUMBERS AT A GLANCE



FIRE RESPONSES 307



MEDICAL EMERGENCIES 6,932



TRAFFIC COLLISIONS 755



PUBLIC ASSIST 191

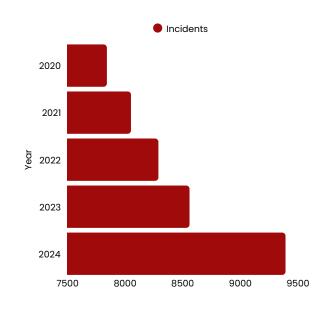


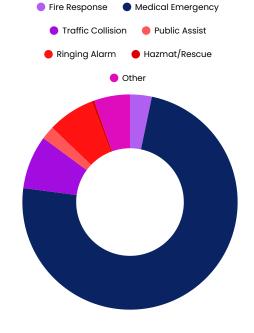
RINGING ALARM 662



RESCUE & HAZMAT 38













In 2024, Rancho Mirage firefighters responded to 6,286 calls for service, marking a 4% increase from the previous year. Nestled in the heart of the Coachella Valley, the department continues to provide dependable, high-quality service to a city known for its tranquility and excellence.

KEY NUMBERS AT A GLANCE



FIRE RESPONSES

37



MEDICAL EMERGENCIES 4.981



TRAFFIC COLLISIONS



PUBLIC ASSIST 329

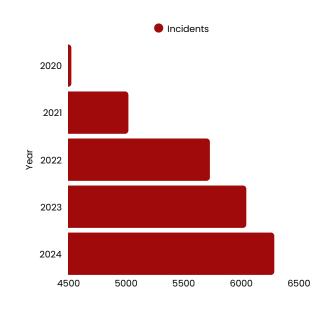


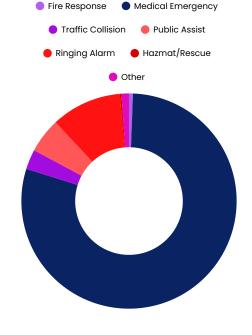
RINGING ALARM 665



RESCUE & HAZMAT









In 2024, San Jacinto firefighters responded to 7,188 calls for service, providing vital support to one of Riverside County's oldest communities. With a legacy of resilience and service, the department continues to meet the city's needs with dedication and care.

KEY NUMBERS AT A GLANCE



FIRE RESPONSES 203



MEDICAL EMERGENCIES 5,645



TRAFFIC COLLISIONS 467



PUBLIC ASSIST 258



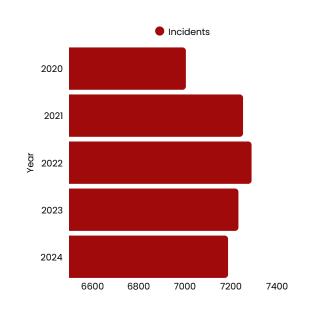
RINGING ALARM 490



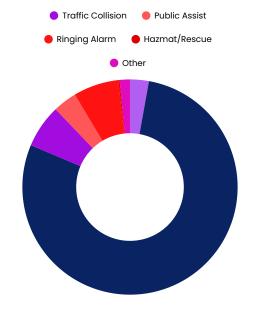
RESCUE & HAZMAT



OTHER



Fire Response



Medical Emergency







In 2024, Temecula firefighters responded to 10,576 calls for service, reflecting the city's vibrant growth and evolving needs. In Temecula – Old Traditions, New Opportunities, the department honors its heritage while delivering modern, responsive service to the community.

KEY NUMBERS AT A GLANCE



FIRE RESPONSES
138



MEDICAL EMERGENCIES 7,805



TRAFFIC COLLISIONS 874



PUBLIC ASSIST 448

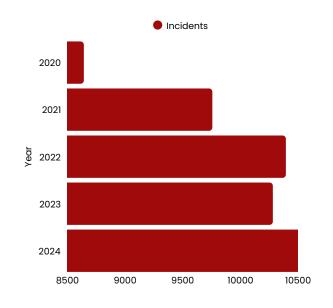


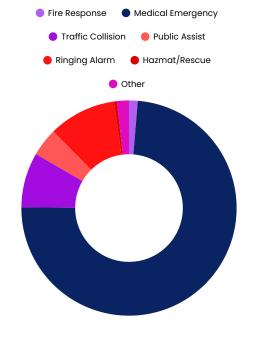
RINGING ALARM 1,075



RESCUE & HAZMAT









In 2024, Wildomar firefighters responded to 3,950 calls for service, marking a 5.67% increase from 2023. Reflecting Tradition, Opportunity, Progress, firefighters remain dedicated to meeting the city's rising needs while honoring its strong community roots.

KEY NUMBERS AT A GLANCE



FIRE RESPONSES
93



MEDICAL EMERGENCIES 3,083



TRAFFIC COLLISIONS 256



PUBLIC ASSIST

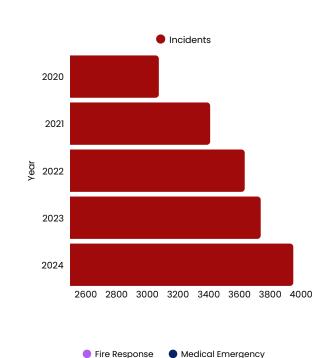


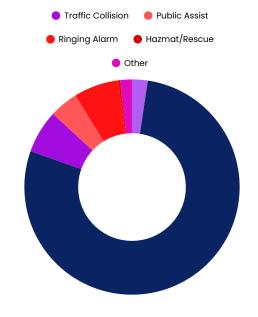
RINGING ALARM 268



RESCUE & HAZMAT









RIVERSIDE COUNTY UNINCORPORATED AREAS

In 2024, firefighters serving Riverside County's unincorporated areas responded to 47,764 calls for service—an increase of nearly 5% from the previous year. In alignment with the county's motto, Community Now. Service Now., fire personnel continue to provide timely, essential support to residents across the region's diverse and expansive communities.

KEY NUMBERS AT A GLANCE



FIRE RESPONSES 2.172



MEDICAL EMERGENCIES 34,730



TRAFFIC COLLISIONS 3,680



PUBLIC ASSIST 1.791



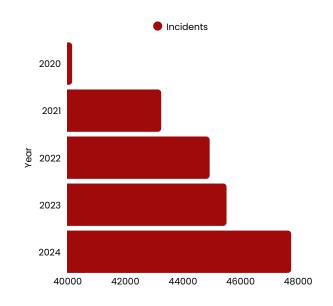
RINGING ALARM 3,663

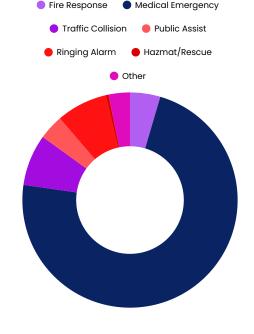


RESCUE & HAZMAT 197



OTHER 1,531











DIVISION



D9 - CENTRAL MENIFEE PERRIS 33,394

D7 - NORTHWEST

EASTVALE
JURUPA VALLEY
NORCO
25,924

D2 - CENTRAL DESERT
DESERT HOT SPRINGS
INDIO
THOUSAND PALMS
25,175

D4 - MORENO VALLEY
MORENO VALLEY
24,206

D1 – WEST DESERT
INDIAN WELLS
PALM DESERT
RANCHO MIRAGE
17,550

BATTALION



B9 – MORENO VALLEY
MORENO VALLEY
24,206

B1 - PERRIS

HOMELAND
MEAD VALLEY
PERRIS
WOODCREST
18,660

B14 – JURUPA VALLEY EASTVALE JURUPA VALLEY 17,899

B12 - THE COVES
INDIAN WELLS
PALM DESERT
RANCHO MIRAGE
17,550

FRENCH VALLEY
LA CRESTA
TEMECULA
17,193

BATTALION CHIEF

B9B 463

B14B 323

B3112 304

B9A 296

B4 284

STATION

7 7,472

71 6,429

37 5,976

6 5,715

25 5,622

ENGINE

E37 5,176

E25 4,677

E2 4,494

E65 4,443

E20 4,336

TRUCK

Q90 3,736

T86 2,555

T2 2,365

T76 2,115

T17 2,066

PATROL

PTL83 1,759

MPTL7 1,571

MPTL18 1,409

PTL64 1,077

PTL40 785

SQUAD

SQ6 3,739

SQ91 2,608

SQ90 2,478

MS71 2,475

MS7 2,063

MEDIC

M71 3,996

M86 3,671

M88 3,168

M33 3,032

M69 2,933

HANDCREW

BAT3 102

BAT4 98

OGN6 94

OGN2 89

LPC2 82

DOZER

3140 206

3141 170

39 112

3142 70

HEMET-RYAN

AT72 155

C608 135

AT73 102

AA310 69



















In 2024, the Public Affairs and Community Education Bureau played a pivotal role in supporting the department's mission through strategic communication, media production, and community outreach.

Key accomplishments include:

- Project Support: Contributed to nearly 600 projects across the department, with approximately 64% involving video and photo production to support training, outreach, and public information.
- Community Engagement: Participated in 66 outreach events, including school assemblies, career days, community festivals, and memorial services — strengthening relationships and enhancing public education efforts.
- Incident Response: Dispatched to 1,275 incidents, averaging 3.5 incidents per day, providing public information support and timely communication.
- Graphic Design: Developed more than 50 custom graphics in-house for use on social media platforms, websites, and printed materials.
- Multimedia Production: Produced 52 weekly episodes of Report on Conditions, delivering consistent updates and highlighting department activities and achievements.
- Social Media Performance: Drafted 2,623 social media posts, resulting in:
 - 16.5 million total impressions
 - 3.6 million video views
 - 28,610 shares
 - 178,620 audience reactions

These efforts reflect the Bureau's continued commitment to transparency, education, and community connection, while advancing the department's communication strategy across multiple platforms.





